# nr randstad

# Randstad Employer Brand Research 2017 Report for Poland



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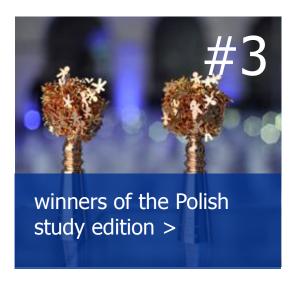








Table № 16

# Randstad Employer Brand Research 2017

study introduction >



### What is Randstad Employer Brand Research?

#1

the most representative study which provides a comprehensive analysis of the global employer brand area #2

includes helpful tips for organizations to shape their image



#3

allows to determine aspects of employment that are important for employees in a particular period and in different groups of candidates #4

concerns the largest employer brands in 26 countries across 5 continents





### general characteristics of the study



### Who was studied?

A sample of respondents aged 18-65, reflecting the gender ratio and with the predominant age group: 25-44

The sample consisted of working-age students, employees and unemployed



### When?

The interviews were conducted between 15 November and 13 December 2016



### How?

On-line questionnaire (CAWI); the respondents were invited to take part in this research via e-mail

# more than 6.5 thousand

respondents in Poland

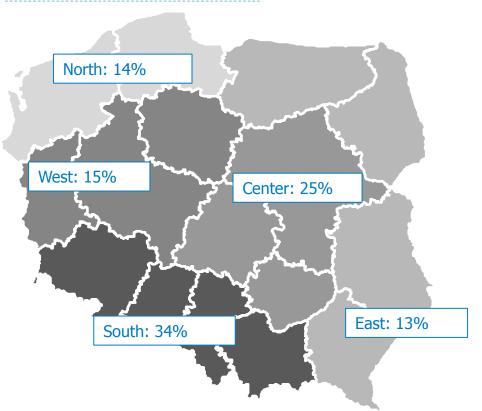
### 7th edition

of the study in Poland and 17th globally

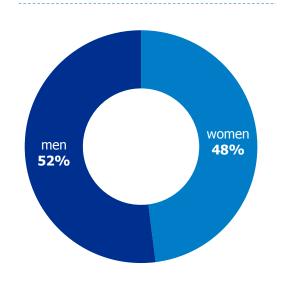


### sample characteristics

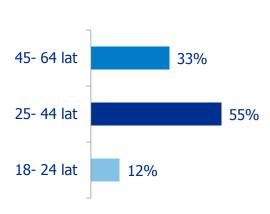




### **Gender:**



### Age:



### **Education:**

6% primary36% secondary

**58%** university

### **Occupational status:**

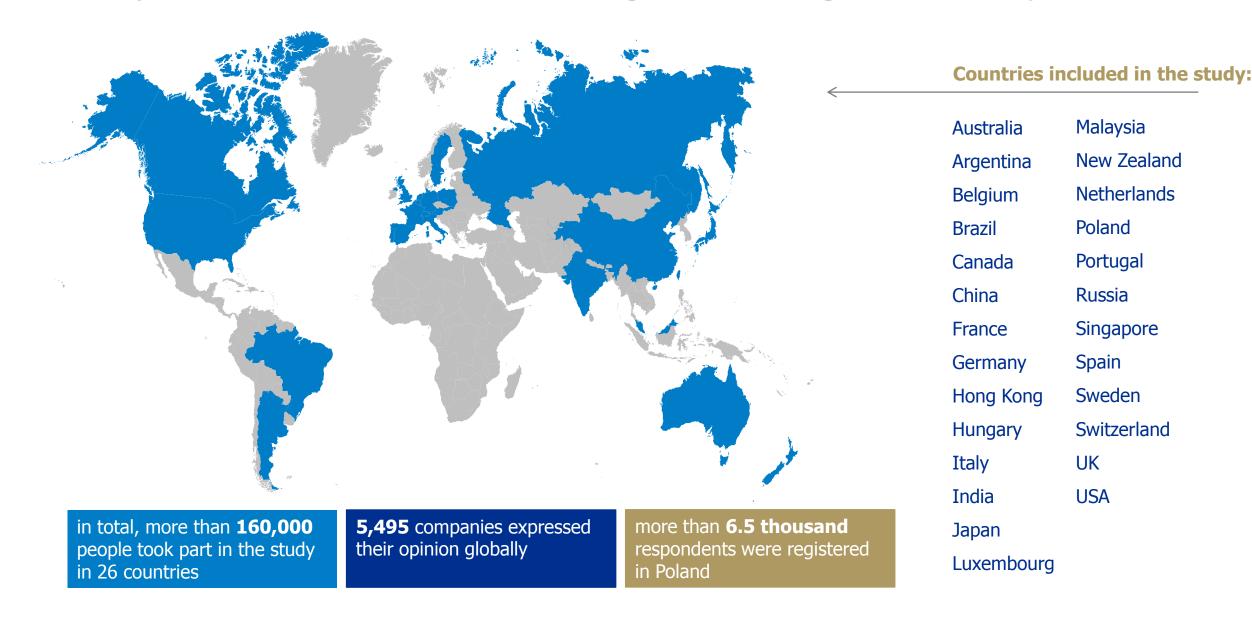
72% employed
9% own business/independent
5% job seekers/unemployed
5% running a household
6% students

The national report includes analyses of all the companies in Poland included in the study.

The report is an accurate illustration of the most attractive employers in Poland and Randstad's global clients based in Poland.



### the study includes 26 countries, constituting 75% of the global economy



# how to become a more attractive employer? 5 questions you should answer

Through a strong employer's brand, your company is perceived as an attractive place to work, distinguished by values, job organization culture and career prospects.

A strong employer's brand consists not only of external communication, which is how the company presents itself in the market and wants to be perceived. Another important element is what people say and think about your company in terms of a potential workplace.

This information is gathered from different sources, including social media.

How a brand is perceived influences the recruitment process. **A strong brand attracts talents.** 

#1

To what extent are the values you communicate to others attractive for your potential employees?



#2

What currently motivates workers/candidates at the workplace?



#3

How to attract the most talented candidates to your brand?



#4

What are the good practices implemented by the most attractive employers?



#5

Are you able to work with a long-term perspective – consciously shape the brand you would like to identify with?



### people join cultures, not companies

88%

of Millennials (people born between 1980 and 2000) confirm that being a member of a company with an appropriate organizational culture is really important for them

96%

admit that sharing the same
values at work and in personal
life is a key factor for being satisfied
with working in a particular company

80%

**left** the company due to the employer's organizational culture

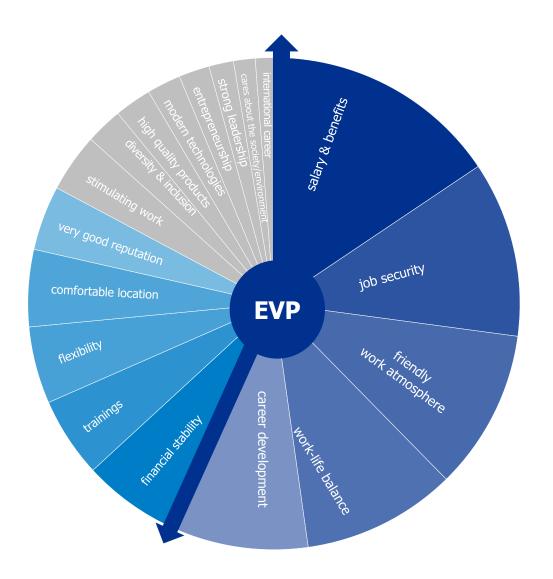


Randstad Employer Brand Research 2017 - raport dla Polski



### features of the most attractive employer

What is characteristic of the most desirable employers in Poland?



### **Top 5 features of a perfect employer**

Top rated features according to job seekers

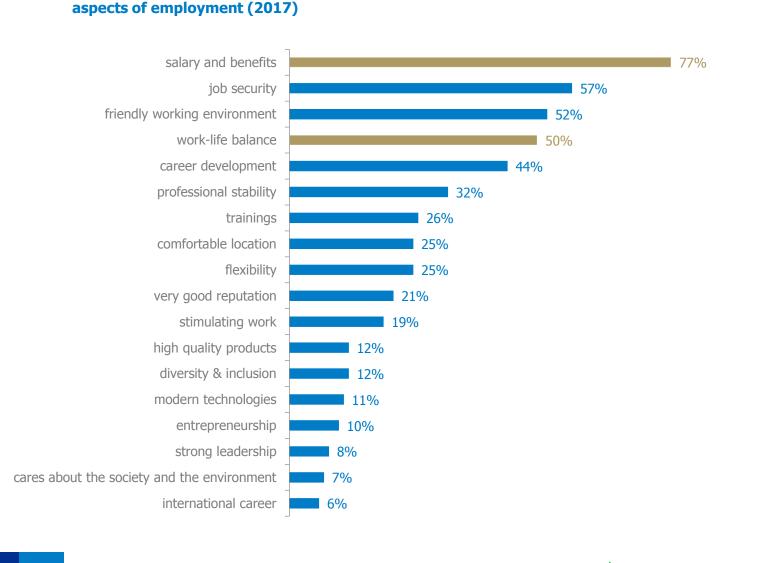
1	salary and benefits	77%
2	job security	<b>57</b> %
3	friendly working environment	52%
4	work-life balance	50%
5	career development	44%

Stressing or improving those elements is crucial for the employer's brand identity (EVP), as they have the strongest influence on their image.



# comparison of the most important employment aspects over time

What factors are the most important for candidates looking for employment?



### changes in comparison to the previous year (2016)



This is the first such high score in the entire history of this study.

At the same time, job security and career development are highly rated and remain at a similar level in comparison to the previous year.

This year's edition of the study marks the increased significance of the work-life **balance** factor.

Ensuring work-life balance has never been so important. **Never before in** the history of this study has this employment aspect been rated so high.

19%

6%

5%

4%

2%

12

# the significance of key employment aspects in different social groups How do sociodemographic features of the employees influence their choice of the most desirable employment aspects?

Both men and women choose the same aspects when forming their expectations towards the employer. Regardless of gender, their first priority is an attractive salary, followed by job security and a friendly work atmosphere. Some minor differences can be observed in terms of age and education level.

### Age



### 18-24 years

- 1. offers attractive salary and benefits
- 2. maintains a friendly work atmosphere
- 3. offers the opportunity for career development



#### **25-44 years**

- 1. offers attractive salary and benefits
- 2. offers long-term job security
- 3. maintains a friendly work atmosphere



#### **45-65 years**

- 1. offers attractive salary and benefits
- 2. offers long-term job security
- 3. helps maintain a work-life balance



#### **Education level**



### **Primary**

- 1. offers attractive salary and benefits
- 2. offers long-term job security
- 3. maintains a friendly work atmosphere



### **Secondary**

- 1. offers attractive salary and benefits
- 2. offers long-term job security
- 3. maintains a friendly work atmosphere



- 1. offers attractive salary and benefits
- 2. offers long-term job security
- 3. helps maintain a work-life balance



the employees' expectations are not always in line with the way the company is perceived 1/2 Unfulfilled employees' expectations are an opportunity to develop your brand's EVP.

### **Candidates' expectations:**

1	job security
2	friendly work atmosphere
3	work-life balance
4	career development
5	company's good financial standing
6	very good reputation
7	stimulating work
8	modern technologies
9	cares about the society/environment

Feelings towards the employers' offers:				
1	company's good financial standing			
2	modern technologies			
3	very good reputation			
4	job security			
5	career development			
6	stimulating work			
7	friendly work atmosphere			
8	work-life balance			
9	cares about the society/environment			

# employees' expectations are not always in line with the way the company is perceived 2/2 What are the 3 most distinguishable discrepancies?

There is a clear discrepancy between employees' expectations and what they find in companies' job offers.

Among the priorities of the employees are job security, a friendly work atmosphere and the need for maintaining work-life balance. However, candidates do not believe that the companies offer these values.

This also works similar the other way. The employers communicate that they offer a position at a financially secure company and provide their employees with latest technologies at the workplace. However, as it turns out, these are not the same values that one is looking for in the first place in an employer.

# **1**

# discrepancy no. 1: job security

Employees are looking for an employer that will provide them with long-term job security.

Although it is one of the most desirable job aspects, employees believe that employers are better in ensuring other aspects.



# discrepancy no. 2: friendly work atmosphere

A friendly work atmosphere is one of the employment aspects that are expected from a perfect employer. However, as far as the candidates are concerned, most companies fail to provide their employees with this factor.



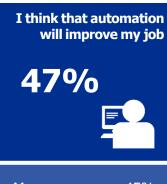


Employees are drawn to companies that allow their teams to maintain a work-life balance. However, despite the fact that this factor is ranked as very important among employees, most companies treat it with a very low priority.

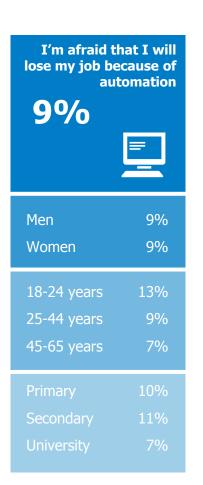


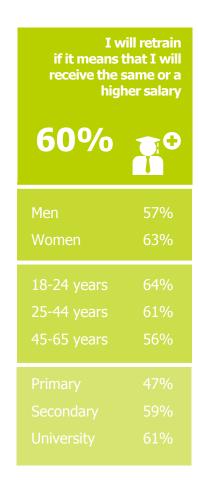
## how employees feel about automation and retraining

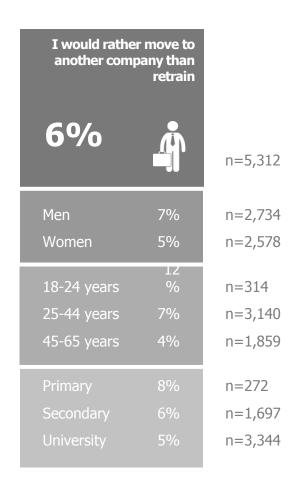
What do Polish employees think about automation and are they willing to retrain?



Men	45%
Women	50%
18-24 years	53%
25-44 years	48%
45-65 years	45%
Primary	37%
Secondary	42%
University	51%

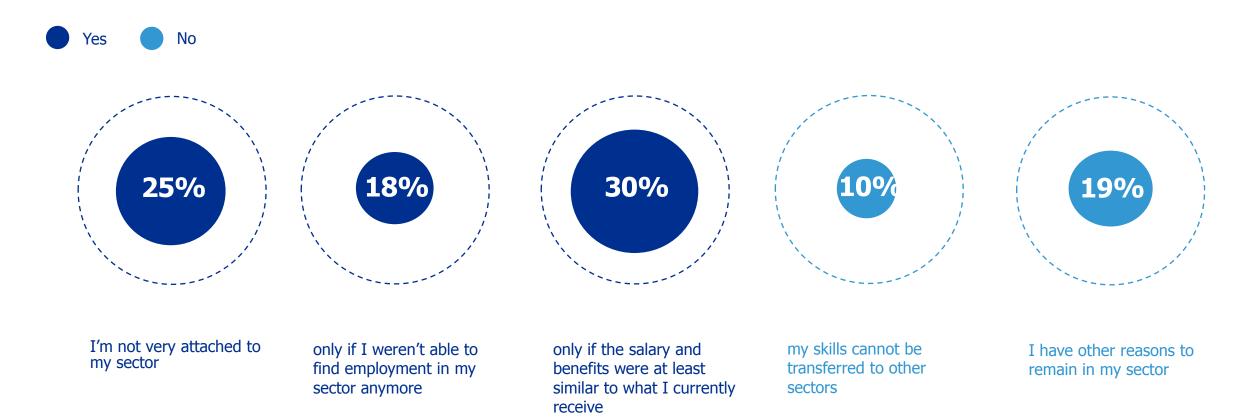






### how much are the employees attached to the sector they work in?

Do candidates consider changing their employment sector?



what is the preferred type of organization and how do the candidates verify their future employer's reputation?

### Preferred type of organization



Large international corporations are absent from the ranking of the three most desirable employers. Candidates mostly look for employment in small organizations or start their own business.

### The top 3 most popular channels to verify brand reputation

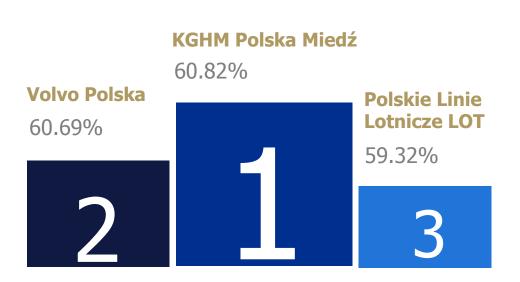


When looking for information about brand reputation, they usually ask their close friends and family members of their opinion. It is only their second priority to look for information about the brand on the company's official website.



### the most attractive employers in Poland

Which companies are among the top ten most attractive employers in Poland?



20	17	
1.	KGHM Polska Miedź	60.82%
2.	Volvo Polska	60.69%
3.	Polskie Linie Lotnicze LOT	59.32%
4.	Volkswagen Motor Polska	59.05%
5.	Volkswagen Poznań	58.55%
6.	Polski Koncern Naftowy Orlen	57.73%
7.	PGNiG	57.00%
8.	PGE Polska Grupa Energetyczna	56.80%
9.	Samsung Electronics Polska	56.59%
10.	ABB	56.31%

The most attractive employers\* in

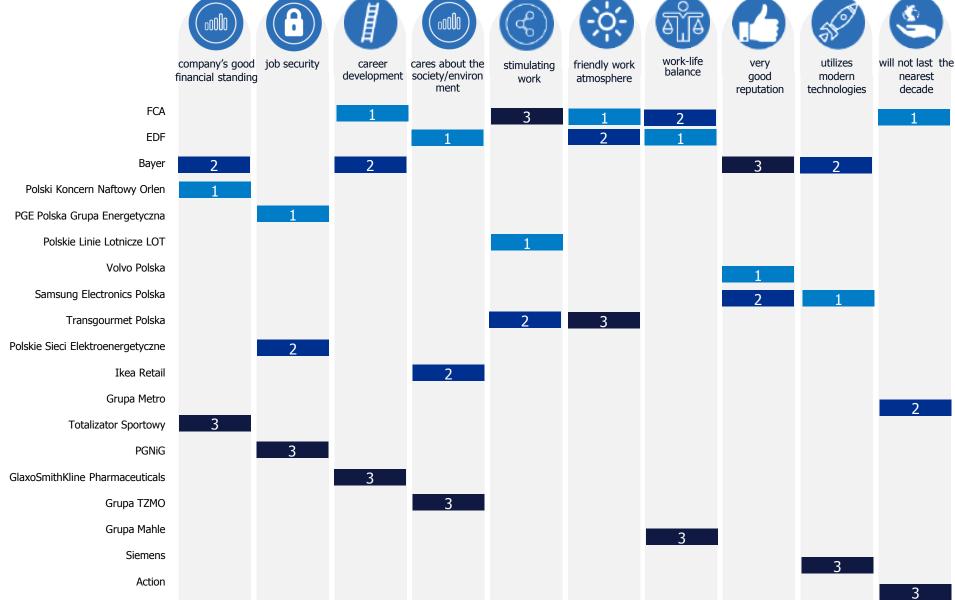
The most attractive employers in 201			
1.	KGHM Polska Miedź	66.09%	
2.	Polskie Linie Lotnicze LOT	63.50%	
3.	Samsung Electronics Polska	62.09%	
4.	Volvo Polska	60.99%	
5.	Toyota Motor Manufacturing Poland	59.55%	
6.	GlaxoSmithKline Pharmaceuticals	59.48%	
7.	PGNiG	59.29%	
8.	PGE Polska Grupa Energetyczna	58.31%	
9.	Bayer	56.29%	
10.	Polskie Sieci	55.76%	

Elektroenergetyczne

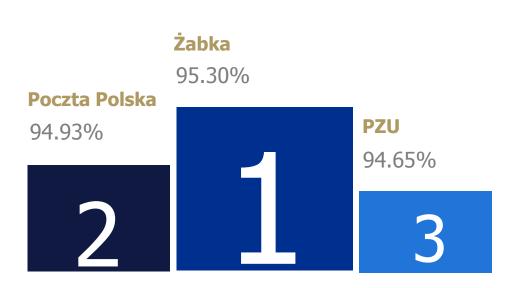


### TOP 3 most attractive employers\* in terms of employment aspects

An employer's offer is built from the following employment factors (Employee Value Proposition, EVP)



# brand awareness is not a key factor when it comes to being perceived as an attractive employer



### The most recognized employers of 2017

1.	Żabka	95.30%
2.	Poczta Polska	94.93%
3.	PZU	94.65%
4.	Lidl	94.15%
5.	Carrefour	93.81%
6.	Tesco	93.62%
7.	Cyfrowy Polsat	93.07%
8.	Auchan	91.78%
9.	Bank Zachodni WBK	91.64%
10.	Castorama	91.57%

**Brand awareness** can tell us just how widely a particular company is known.

The attractiveness of an employer's brand is what we understand as the willingness to commence work in at the company.

The fact that some employers were not included in the list of the most attractive employers does not mean that they are not attractive employers. It does mean, however, that in this year's study they were surpassed by other brands that are deemed more attractive places to work, even with a much smaller brand awareness.



# employer's attractiveness and brand awareness What does it mean for the employer's brand?

brand

high

# high brand awareness low relative attractiveness

- neutral player
- selected less frequently among the less qualified / less motivated candidates

# high brand awareness high relative attractiveness

- dominant player
- selected freely among the well-qualified / highly motivated candidates

# low brand awareness low relative attractiveness

- weak player
- selected much less frequently among the less qualified / less motivated candidates

# low brand awareness high relative attractiveness

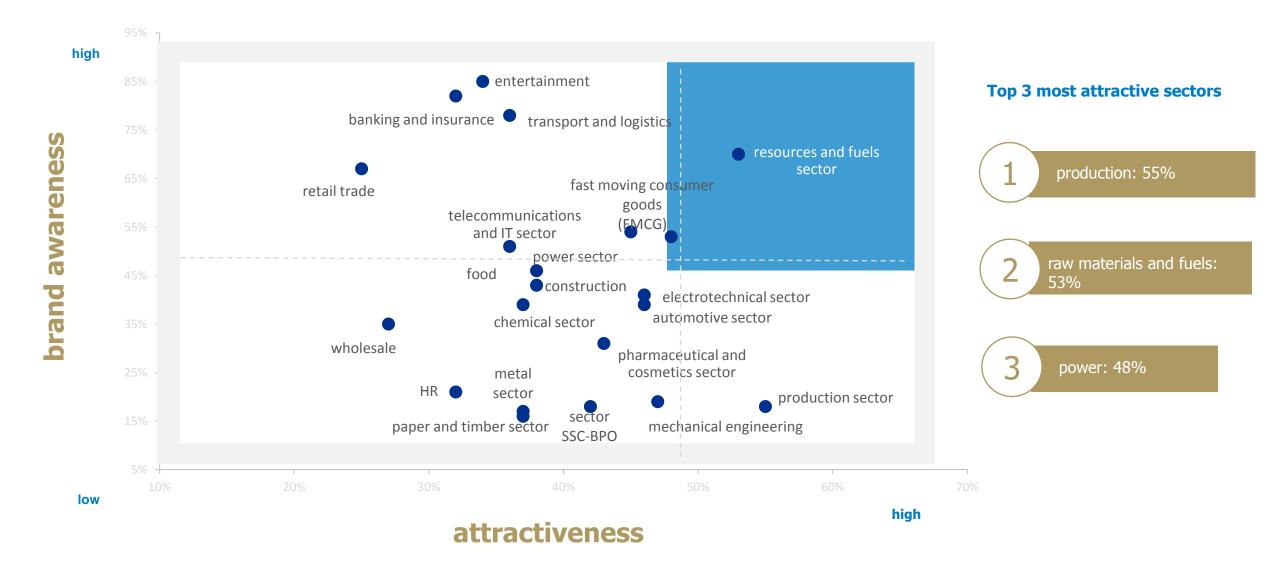
- niche player
- selected less frequently among the well-qualified / highly motivated candidates

low high

### attractiveness

# employer's attractiveness and brand awareness

Which sectors are perceived to be the most attractive?



# The sectors' results by key aspects of employment (EVP components) Which sectors have the highest and the lowest grades?

aspects of employment	highest	average	lowest
job security	power sector	SSC-BPO	retail sale
friendly work atmosphere	mechanical engineering	chemical sector	retail sale
work-life balance	mechanical engineering	SSC-BPO	retail sale
career development	production sector	chemical sector	retail sale
company's good financial standing	resources and fuels	banking and insurance	transport and logistics
very good reputation	mechanical engineering	paper and timber sector	retail sale
stimulating work	mechanical engineering	paper and timber sector	retail sale
utilizes modern technologies	production sector	power sector	retail sale
CSR – cares about the society/environment	mechanical engineering	entertainment	transport and logistics

# Sector attractiveness

## most desired job aspects (EVP components), by sectors 1/2

What are the 3 most important job aspects with regard to sector?

		3 most important job aspects		
Sector		1	2	3
1.	production	utilizes modern technologies	company's good financial standing	career development
2.	resources and fuels	company's good financial standing	utilizes modern technologies	job security
3.	power	company's good financial standing	job security	utilizes modern technologies
4.	mechanical engineering	utilizes modern technologies	company's good financial standing	very good reputation
5.	electrotechnical	utilizes modern technologies	company's good financial standing	very good reputation
6.	automotive	utilizes modern technologies	company's good financial standing	very good reputation
7.	fast moving consumer goods (FMCG)	company's good financial standing	very good reputation	utilizes modern technologies
8.	pharmaceutical and cosmetics	company's good financial standing	utilizes modern technologies	very good reputation
9.	SSC-BPO	company's good financial standing	utilizes modern technologies	career development
10.	construction	company's good financial standing	utilizes modern technologies	very good reputation

# the most desired job aspects (EVP components), by sectors 2/2

What are the 3 most important job aspects with regard to sector?

			3 most important job aspe	cts
	Sector	1	2	3
11.	food	company's good financial standing	utilizes modern technologies	very good reputation
12.	metal	company's good financial standing	utilizes modern technologies	job security
13.	chemical	utilizes modern technologies	company's good financial standing	job security
14.	paper and timber	company's good financial standing	utilizes modern technologies	job security
15.	telecommunications and IT	utilizes modern technologies	company's good financial standing	very good reputation
16.	transport and logistics	job security	utilizes modern technologies	company's good financial standing
17.	entertainment	company's good financial standing	utilizes modern technologies	job security
18.	HR	company's good financial standing	utilizes modern technologies	career development
19.	banking and insurance	company's good financial standing	utilizes modern technologies	career development
20.	wholesale	company's good financial standing	utilizes modern technologies	job security
21.	retail sale	company's good financial standing	job security	utilizes modern technologies





### the most attractive employers\* ranked by key job aspects

What are the sociodemographic features of the employees that influence the choice of the most desirable employment aspects? Results by gender, age and education.

no. 1: job security



#### Men

- 1. PGNiG
- 2. PGE Polska Grupa Energetyczna
- 3. KGHM Polska Miedź



- 1. Polskie Sieci Elektroenergetyczne
- 2. ThyssenKrupp Energostal
- 3. EDF



#### 18-24 years

- 1. RWE Polska
- 2. ABC Data
- 3. Synthos

### **25-44 years**

- 1. KGHM Polska Miedź
- 2. PGE Polska Grupa Energetyczna
- 3. PGNiG

### 45-65 years

- 1. FCA
- 2. Polski Koncern Naftowy Orlen
- 3. OGP Gaz-System



#### **Primary**

- 1. FCA
- 2. Synthos
- 3. Bayer

### **Secondary**

- 1. Polskie Sieci Elektroenergetyczne
- 2. KGHM Polska Miedź
- 3. PGE Polska Grupa Energetyczna

- 1. FCA
- 2. EDF
- 3. PGNiG





### the most attractive employers\* ranked by key job aspects

What are the sociodemographic features of the employees that influence the choice of the most desirable employment aspects? Results by gender, age and education.

no. 2:
friendly work
atmosphere

# ŤŤ

#### Men

- 1. FCA
- 2. Microsoft
- 3. Toyota Motor Manufacturing Poland

#### Women

- 1. Grupa Mahle
- 2. Zespół Elektrowni PAK
- 3. BSH Sprzęt Gospodarstwa Domowego



#### **18-24 years**

- 1. Circle K
- 2. BASF
- 3. Impexmetal

### **25-44 years**

- 1. FCA
- 2. EDF
- 3. Grupa Mahle

#### 45-65 years

- 1. FCA
- 2. Transgourmet Polska
- 3. Pelion



#### **Primary**

- 1. FCA
- 2. Asseco
- 3. AmRest Holdings

### **Secondary**

- 1. CNH Industrial
- 2. Grupa Mahle
- 3. EDF

- 1. FCA
- 2. EDF
- 3. Transgourmet Polska



<sup>\*</sup>Please keep in mind that the above ranking lists the most attractive employers that are eligible to receive Randstad Award.

### the most attractive employers\* ranked by key job aspects

What are the sociodemographic features of the employees that influence the choice of the most desirable employment aspects? Results by gender, age and education.

no. 3: work-life balance

# ŤŤ

#### Men

- 1. FCA
- 2. Pelion
- 3. EDF

#### **Women**

- 1. Grupa Mahle
- 2. Circle K
- 3. BSH Sprzęt Gospodarstwa Domowego



#### **18-24 years**

- 1. BASF
- 2. Kompania Piwowarska
- 3. ABC Data

#### **25-44 years**

- 1. EDF
- 2. Grupa Mahle
- 3. AB

### 45-65 years

- 1. FCA
- 2. Pelion
- 3. EDF



### **Primary**

- 1. FCA
- 2. AmRest Holdings
- 3. Asseco

### **Secondary**

- 1. Grupa Brenntag
- 2. Pelion
- 3. Grupa Mahle

- 1. EDF
- 2. FCA
- 3. Circle K



<sup>\*</sup>Please keep in mind that the above ranking lists the most attractive employers that are eligible to receive Randstad Award.